

Outbound Presentation

Name

Some devices, such as Samsung phones, will show a name alongside a dialed number, even if that entry isn't in your address book. The data they use to create this association is not supplied by ourselves. Any records we have associated to a number are for the purpose of 999 UK emergency services, and they are the **only party** this are shared with.

If you find yourselves in a situation where the information displayed in this situation is inaccurate, sadly there isn't a simple solution to this. There isn't a single organisation or database we can direct you to. We believe that the time of writing that Samsung use a company called "Hiya", however it may be equally important that you ensure that as many parties as possible who recognise that number have the correct association. Ensuring your public records with Google are correct would be a sensible starting point.

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