

# Call Diversion



Call divers can be controlled on a per DDI basis. You can choose to enable or disable a diversion, which will take immediate effect. When a call is diverted, to an external number there is a cost associated depending on the destination dialled. If you have bundled or bolt-on minutes applied to your account, these can be used to cover these calls. If not, you will simply be charged for the additional leg of the call. For example, if you choose to divert calls to a mobile, you will be charged a per minute cost for the leg to the mobile provider dialled.

**IMPORTANT: It is not possible to divert calls to international or premium rate numbers.**

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